

#### AGENDA ITEM NO: 11

Report To:	Environment & Regeneration Committee	Date:	14 March 2024
Report By:	Director, Environment & Regeneration	Report No:	ENV022/24/SJ/MM
Contact Officer:	Martin McNab	Contact No:	01475 714246
Subject:	Local Housing Strategy Update		

### 1.0 PURPOSE AND SUMMARY

- 1.1 ⊠For Decision □For Information/Noting
- 1.2 To update the Committee on the Local Housing Strategy Action Plan.
- 1.3 The Local Housing Strategy was approved by Committee on 2 November 2024. At that time members were advised that the action plans or the four outcomes would be further reviewed by the Steering Group and the four Outcome Delivery Groups. Officers undertook to bring the revised action plans back to Committee.
- 1.4 The Steering Group and the four Delivery Groups have now met and the revised LHS Action Plan 2023-2028 is attached at Appendix 1 for approval. The approved Action Plan will now be monitored on Pentana and an annual report will be brought to Committee on progress at the October/November Committee cycle.
- 1.5 As advised at the November Committee it is intended that the Action Plan will be a living document with actions revised as required and new actions brought into the plan through the course of the five-year span of the LHS. Any changes will be highlighted in the annual update to Committee.

#### 2.0 RECOMMENDATIONS

2.1 That Committee approves the revised Local Housing Action Plan for 2023-2028.

### 3.0 BACKGROUND AND CONTEXT

- 3.1 The Housing (Scotland) Act 2001 places a statutory requirement on local authorities to produce an LHS which sets out its strategy, priorities and plans for the delivery of housing and related services. The Act also states that the LHS must be supported by an assessment of housing provision and related services, that it must be submitted to Scottish Ministers, and that local authorities must keep their LHS under review. As part of this review process the initial action plan has been reviewed by the Steering Group and the four Outcome Delivery Groups.
- 3.2 The LHS was co-produced with partners, including the Inverclyde HSCP and local RSLs, with a Steering Group and four options appraisal groups looking at the specific action plans for each of the four outcomes. The Steering Group was reconvened to consider the LHS delivery process and the options appraisal groups have been re-established as Outcome Delivery Groups for the four outcomes.

LHS Outcome 1: People in Inverciyde live in quality homes in connected communities.

LHS Outcome 2: People in Inverclyde find it easier to access and sustain a home.

LHS Outcome 3: People in Inverclyde are supported to live independently and well at home.

**LHS Outcome 4**: People in Inverclyde live in good quality, carbon friendly and energy efficient homes which reduce fuel poverty.

## 4.0 PROPOSALS

4.1 That Committee approves the revised LHS Action Plan and receives an annual update on progress at the October/November Committee cycle.

### 5.0 IMPLICATIONS

5.1 The table below shows whether risks and implications apply if the recommendation(s) is(are) agreed:

SUBJECT	YES	NO
Financial		Х
Legal/Risk		Х
Human Resources		Х
Strategic (Partnership Plan/Council Plan)		Х
Equalities, Fairer Scotland Duty & Children/Young People's Rights		Х
& Wellbeing		
Environmental & Sustainability		Х
Data Protection		Х

#### 5.2 Finance

None

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

## 5.3 Legal/Risk

There is a legal duty on the Council to produce a Local Housing Strategy and to keep this under review.

## 5.4 Human Resources

N/A

### 5.5 Strategic

N/A

# 5.6 Equalities, Fairer Scotland Duty & Children/Young People

N/A

(a) Equalities

This report has been considered under the Corporate Equalities Impact Assessment (EqIA) process with the following outcome:

	YES – Assessed as relevant and an EqIA is required.
x	NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function or strategy. Therefore, assessed as not relevant and no EqIA is required. Provide any other relevant reasons why an EqIA is not necessary/screening statement.

(b) Fairer Scotland Duty

If this report affects or proposes any major strategic decision:-

Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

	YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.
Х	NO – Assessed as not relevant under the Fairer Scotland Duty for the following reasons: Provide reasons why the report has been assessed as not relevant.

## (c) Children and Young People

Has a Children's Rights and Wellbeing Impact Assessment been carried out?

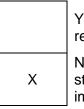
	YES – Assessed as relevant and a CRWIA is required.
Х	NO – Assessed as not relevant as this report does not involve a new policy, function or strategy or recommends a substantive change to an existing policy, function or strategy which will have an impact on children's rights.

## 5.7 Environmental/Sustainability

Summarise any environmental / climate change impacts which relate to this report.

None

Has a Strategic Environmental Assessment been carried out?

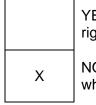


YES – assessed as relevant and a Strategic Environmental Assessment is required.

NO – This report does not propose or seek approval for a plan, policy, programme, strategy or document which is like to have significant environmental effects, if implemented.

### 5.8 Data Protection

Has a Data Protection Impact Assessment been carried out?



YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.

NO – Assessed as not relevant as this report does not involve data processing which may result in a high risk to the rights and freedoms of individuals.

# 6.0 CONSULTATION

6.1 N/A

# 7.0 BACKGROUND PAPERS

7.1 Inverclyde Local Housing Strategy 2023-28, Environment & Regeneration Committee

# 2 November 2023 ENV053/23/SJ/MM

### LHS Outcome 1: People in Inverclyde live in quality homes in connected communities

Supporting National Priorities, Plans and Targets and links to Local Improvement Plan/Locality Plans and Local Authority Plan Outcomes: 2022 Glasgow City Region HNDA, Planning Advice Note (PAN) 2/2010: Affordable Housing and Land Audits, Inverclyde Local Development Plan 2021, Scottish Planning Policy (SPP), 'A Place to Stay, A Place to Call Home: a Strategy for the Private Rented Sector in Scotland', Public Health Priority, Scotland's National Performance Network, Creating Places –A Policy Statement on Architecture and Place for Scotland, Designing Streets, Green Infrastructure: Design and Placemaking, Planning Advice Note 77: Designing Safer Places, Community Empowerment Act 2015, Place Standard, Town Centre First Principle

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target/E nd Point	Action Lead /Coordinator
1.1	Identify Priority Place Areas (PPA) to focus on housing led regeneration and bring partners together to develop and implement regeneration interventions.	Existing Priority Place Area Masterplans in place with approved costed and funded delivery programmes	Regeneration outcome measures within PPA masterplans	<ul> <li>Identify Priority Place Areas (PPA) to focus on housing led regeneration.</li> <li>Masterplan briefs for Priority Place Areas (PPAs) developed across Housing, Planning and Economic Development partners.</li> <li>Masterplan briefs commissioned and informed by community engagement.</li> <li>Housing-led masterplans for Priority Place Areas finalised.</li> <li>Project management and governance arrangements approved across partners.</li> <li>Implementation plans established and</li> </ul>	2024 2025 2026 2027 2028	Housing Strategy/ RSLs/ Public, Private, Third Sector
				monitored.	2028	
1.2	Ensure housing regeneration is at the centre of the Inverclyde Alliance population strategy by aligning	Existing housing outcomes within LOIP Framework	Housing-led regeneration outcome measures within LOIP Delivery Framework	<ul> <li>Integration of LHS Delivery Group and LOIP Board.</li> <li>Review LHS objectives and other Corporate Strategies and Plans for alignment.</li> <li>Update LOIP and economic development strategy to align with regeneration masterplan vision.</li> </ul>	2024 2024 2028	Chair Housing Strategy/Corpo rate Policy Inverclyde Alliance/Econo

	housing investment, economic development, placemaking and active transport priorities.			•	Engage community planning and economic development partners in producing a housing led marketing strategy. Housing led marketing strategy launched.	2025 2026	mic Development Housing Strategy/Econ omic Development/ Planning Policy					
1.3	Work with RSLs on asset management	Status of stock transfer agreement	Number of RSL led regeneration proposals	•	Define/map extent and nature of low demand housing assets in partnership across RSLs.	2025	Housing Strategy/RSLs					
	and regeneration proposals	outcomes RSL led housing	approved for delivery. Increase in mixed	•	Define/map available regeneration sites in Inverclyde.	2025	Inverclyde Council/RSLs					
	including the sale of land assets which could attract	regeneration proposals		funding to support housing	funding to support housing	funding to support housing	funding to support housing	funding to support housing	•	Assess low demand asset performance and prioritise 'at risk' assets for inclusion with	2026	RSLs/Housing Strategy
	private investment and support	b							•	Priority Place Area masterplans. Review options available under the Inverclyde Stock Transfer Agreement,	2027	Housing Strategy/RCH
	repopulation			•	including audit of available land. Draft protocol on development of RSL led regeneration proposals for approval by Inverclyde Council.	2027	RSL partners/Housi ng Strategy					
				•	Develop governance arrangements to approve regeneration proposals.	2028	LHS Steering Group					

				•	Design costed mixed development regeneration proposals aligned to PPA masterplans.	2028	Developing RSLs (RCH, Cloch, Oak Tree, Sanctuary, LINK)		
1.4	Engage with private developers on the obstacles to commercial household	Number of private sector completionsPD engagement outcomesPrivate sector planning applicationsLDP planning policy framework.Incentive framework and land assembly proposals development	outcomes LDP planning policy framework. Incentive	•	Design private developer engagement programme in partnership with Homes for Scotland	2024	Planning Policy/ Housing Strategy/ Homes for Scotland/RSLs		
	building in Inverclyde and coproduce solutions to		proposals	•	Review research and engagement feedback on main barriers.	2024	Planning Policy/Housing Strategy		
	commercial development		ment		t	lopment	•	Scope and test the feasibility of development incentives in partnership with private developers.	2025
				•	Develop appropriate local development planning policies.	2025/202 6	Planning Policy		
1.5	Facilitate the regeneration of Clune Park,	Adopted Local Development Plan	Regeneration of Clune Park, Port Glasgow	•	Develop Clune Park Design Brief.	2023	Housing Strategy		
	Port Glasgow			•	Publication of updated Clune Park masterplan.	2023	Housing Strategy.		
				•	Appointment of a RSL development partner.	2024	Housing Strategy.		

				•	Deliver acquisition programme for remaining homes in private ownership.	2023- 2028	Housing Strategy/ Legal
1.6	Engage the Scottish Government in a review of the SHIP aligned to RSL regeneration priorities and proposals, with a view to increasing funding for investment in existing stock which is no longer fit for purpose	2024-29 SHIP delivery framework	AHSP funding directed towards demolition and housing renewal activity	•	Annual SHIP delivery plan reviewed. More Homes Division Liaison Meetings on AHSP funding criteria Regular RSL meetings to develop housing led regeneration proposals. Maximise partnership opportunities to access housing regeneration funding streams. Interim progress report Define solutions to address low demand housing stock aligned SHIP funded housing renewal strategy.	Ongoing Ongoing Ongoing 2025/26 2028	Housing Strategy
1.7	Proactively pursue placemaking approaches where communities codesign housing and place solutions in partnership with landowners, developers,	Existing community planning structures Current community development partnership projects	Collaborative approaches to placemaking and neighbourhood investment developed. Joint projects identified and progressed	•	Develop and implement community capacity building opportunities to support master planning, delegated decision making and budget management. Develop clear definitions for lifetime 20- minute neighbourhoods that enable partners, stakeholders and investors to target investment in physical, social and digital infrastructure. Pursue a community led master planning and land assembly approach engaging landowners, developers, infrastructure	2026- 2028	Planning Policy/ Community Planning Planning Policy Planning Policy

	funders and businesses				providers, funders, planning and communities		
1.8	Work with national government and public bodies to explore funding mechanisms to support mixed tenure regeneration and investment projects in Inverclyde	Current housing completions by tenure. Effective Land Supply. Baseline – Yet to be confirmed.	Annual number of housing completions by tenure	•	Consider Homes for Scotland information on future housing need and establish updated baseline. Research procurement, funding, and partnership models. Carry out feasibility study to determine viability of wider range of affordable housing options. Proactive community engagement to test affordability of and demand for intermediate housing options Explore AHSP as delivery mechanism for mixed tenure funding proposals. Develop and support funding models that enhance opportunities and innovation	2024 2026- 2028	Housing Strategy/ Planning Policy
1.9	Work with partners to identify procurement and partnership mechanisms which enhance access to development finance and pursue innovative land and delivery models	Existing procurement arrangements	Improved access to development finance Participation in innovative housing construction projects Number of procurement partnerships developed and implemented	•	Research procurement partnership models and carry out feasibility study on options available. Develop and implement procurement models that enhance opportunities and innovation. Consider feasibility of local procurement frameworks	2027 - 2028	Housing Strategy/ Procurement/ RSLs

1.10	Extend the RSL Acquisition	Existing acquisition scheme criteria	Annual number of mainstream properties	•	Review of Housing Acquisition Scheme operation and criteria	2023	Housing Strategy/ RSLs
	Scheme by enhancing the budget and	and budget	purchased under RSL Acquisition Scheme	•	Liaison with More Homes Division to review scheme criteria.	2024	Housing Strategy
	reshaping the criteria for stock			•	Approve revised guidance and criteria.	2024	Housing Strategy/ RSLs
	consolidation and regeneration.			•	Biannual review of acquisition scheme	2026	Housing Strategy/ RSLs
				•	Implement targeted programme of property acquisitions in partnership across RSLs	Ongoing	Housing Strategy/ RSL partners.

### LHS Outcome 2: People in Inverclyde find it easier to access and sustain a home.

Supporting National Priorities, Plans and Targets and links to Local Improvement Plan/Locality Plans and Local Authority Plan Outcome: Ending Homelessness Together Action Plan, Equally Safe -Scotland's Strategy for Preventing and Eradicating Violence Against Women and Girls & the Equally Safe Delivery Plan, Inverclyde Council Rapid Rehousing Transition Plan (2021), Scottish Social Housing Charter

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target/E nd Point	Action Lead/Co- ordinator
2.1	Continue to engage with private landlords to	Recorded LLReg compliance checks	Number of engagement opportunities provided.	<ul> <li>Engage and consult with private landlords and stakeholders to establish what support is required to enhance compliance.</li> </ul>	2024	Public Health & Housing
	provide information enforce compliance	undertaken.	Number of landlords engaged with	<ul> <li>Review outcomes of private sector stock condition survey to target assistance on improving housing quality.</li> </ul>	2025	Public Health & Housing
	and support investment in repair, energy		via compliance checks. Information and advice materials developed	<ul> <li>Update and further develop suite of information, advice, and support tools for private landlords (including advice on rights and responsibilities)</li> </ul>	2024	Public Health & Housing
	efficiency and health & safety			Complete reporting mechanism for unfit landlords	2024	Public Health and Housing
	improvements			<ul> <li>Launch awareness campaign on available support across landlord population</li> </ul>	2025	Public Health & Housing.
2.2.	Improve advice, assistance,	Current no. of tenant targeted	No of engagement opportunities	<ul> <li>Review of information, advice, and support materials to households in or seeking PRS housing</li> </ul>	2024	Public Health & Housing HSCP Advice
	and access to the PRS including the rent deposit guarantee scheme,	information campaigns.	provided to private sector tenants via awareness raising.	<ul> <li>Improve and market information, advice, and support services to PRS tenants</li> </ul>	2025	services incl. Financial Inclusion Housing options

	financial advice and information on rights and responsibilities		Number rent deposit referrals which result in PRS tenancies			LSA
2.3	Prioritise targeted investment in the Inverclyde Empty Homes Service in areas where local housing pressure is evidenced	Number of empty homes brought back into use per annum. Number of empty homes brought back into use per annum in regeneration areas	Annual target of 12 empty homes brought back into use (60 units in Years 1-5) Number of owners provided with advice and support.	<ul> <li>Mapping exercise of empty homes in regeneration areas completed.</li> <li>Empty Homes Strategy developed.</li> <li>Empty Home Strategy launch and delivery</li> <li>Investigate the feasibility of providing targeted financial support to empty homeowners if specific criteria met.</li> </ul>	2024 2024 2025 2026	Housing Strategy Housing Strategy Housing Strategy Empty Homes/Housing Strategy
2.4	Transform the temporary accommodatio n model in Inverclyde to provide more community- based tenancies with support and decommission the Inverclyde Centre.	Number of community based dispersed accommodati on units Number of hostel units	Inverclyde Centre decommission ed. Community based dispersed accommodatio n units in place	<ul> <li>Quantify demand and implement suitable temporary accommodation model to meet demand for specific groups (victims of domestic abuse, care experienced young people, refugees, MAPPA and prison leavers)</li> <li>Develop decommissioning plan for Inverclyde Centre</li> </ul>	2026 2025	Housing Options & Homelessness Advice Service Housing Strategy Inverclyde Women's Aid/ Children and Families/ SOLO/ Criminal Justice/ Housing Options and

							Homelessness Advice Service
				•	Improve dispersed accommodation acquisition Plan in conjunction with RSL Partners	2025	Housing Options and Homelessness Advice Service/ Housing Strategy
2.5	Deliver 'wraparound' housing support models for	Number of households experiencing severe and multiple	Increase in number of households experiencing severe and	•	Develop rapid rehousing support team to meet the needs of households experiencing severe and multiple disadvantage.	2024	Housing Options & Homelessness Advice Service
	households experiencing multiple and severe disadvantage	disadvantage supported by commissione d Housing Support Services	multiple disadvantage receiving support by Commissioned Housing Support Services	•	Quantify demand and enhance the provision of supported accommodation for households experiencing severe and multiple disadvantage.	2026	Housing Options & Homelessness Advice Service/ Housing Strategy
			Number of households experiencing severe and multiple who access and sustain settled housing	•	Develop personal housing plan process in partnership with HSCP Resource Group	2024	Housing Options & Homelessness Advice Service

2.6	Continue to provide housing and	Number of refugees and asylum	Review housing and support model	•	Review LHS objectives and Inverclyde Population Strategy to improve alignment.	2024	Housing Strategy
	asylumprovided withsseekers andaccommodatirerefugees ason andIrpart of thesupport incInverclydewAllianceaccommodatiaccommodati	for asylum seekers and refugees Inverclyde in conjunction with COSLA and the Home Office has an	•	Integrate LHS Delivery Group with Refugee Integration Team	2024	Housing Strategy/ Service Manager Strategy & Support Services	
	strategy		agreed number of 32 dispersed bed spaces for asylum seekers	•	Ongoing engagement across RSL partners to identify opportunities to support resettlement.	2023 onwards	Service Manager Strategy & Support Services
			awaiting a HO decision. The number of refugees will be decided as per HO and Scottish Government schemes on an ongoing basis.	•	Review capacity and effectiveness of housing and support model aligned to resettlement proposals	2025	Service Manager Strategy & Support Services
2.7.	Develop a collaborative housing options model in Inverclyde based on	Number of PREVENT 1 cases who successfully avoid housing crisis	Review Increase in PREVENT 1 cases which avoid housing crisis.	•	Provide universal housing options advice and assistance model and optimise support assessment tools.	2024	Housing Options & Homelessness Advice Service

	consistent advice, needs assessment, referrals and case management tools for all frontline staff and services engaging with people at risk of homelessness	Number of person led housing option interviews and interventions	Number of person led housing option interviews and interventions Housing Options Training Toolkit Roll-out complete Ask and Act model developed as part of new prevention duty	<ul> <li>Develop multi-agency referral and consent to share framework.</li> <li>Develop case management model to enable coordinated partner interventions.</li> <li>Promote housing options advice and information across public sector bodies aligned to delivery of new 'Ask and Act' duty.</li> <li>Multi-agency roll-out of Housing Options Training Toolkit</li> </ul>	2025	Housing Options & Homelessness Advice Service Housing Options & Homelessness Advice Service Housing Options & Homelessness Advice Service
2.8	Develop capacity to deliver the right intensity of person-led housing support which prevents homelessness and enables tenancy sustainment	Number of households receiving commissione d housing support services Number of housing support plan with positive outcome	Increase in number of households whose homelessness is prevented. Increase in households receiving support in temporary accommodatio n.	<ul> <li>Improve awareness and access to housing support services for households at risk of homelessness.</li> <li>Develop housing support planning tools and reporting frameworks.</li> <li>Develop multi-agency case management model which enables resettlement and housing sustainment</li> </ul>	2024 2024 2025	Homelessness Advice Service Housing Options & Homelessness Advice Service Housing Options & Homelessness Advice Service. Housing Options & Homelessness Advice Service.

			Increase in homeless households who sustain settled housing after 12 months											
2.9.	Ensure that the housing needs of individuals in prison are	Number of people moving directly to a sustainable	This will be updated as progress towards SHORE		Justice Social Work/Homeless									
	addressed consistently and at an early stage by fully	tenancy on release from prison custody	continues due to refreshed national standards	<ul> <li>Engage with local boucing providers and SDS on 15951</li> </ul>	Justice Social Work/Homeless									
	implementing and embedding the Sustainable	Number of people who have become		of a standardised template to deliver a more	Justice Social Work/Homeless /RSL									
	Housing on Release for Everyone (SHORE)	homeless where the previous address was prison on												Justice Social Work/Homeless
	standards across Inverclyde (National	liberation		Commence the Invercive SHORE standards     2026	Justice Social Work/Homeless /RSL									
	Strategy for Community Justice- Scottish	leaving prison who have been housed by and have		• Embed SHORE standards in invercive. 2026/27	Justice Social Work/Homeless /RSL									

Government:2 022)	maintained tenancy for more than 1 year			
	your			

### LHS Outcome 3: People in Inverclyde are supported to live independently and well at home

Supporting National Priorities, Plans and Targets and links to Local Improvement Plan/Locality Plans and Local Authority Plan Outcome: Public Health Priority, National Health and Wellbeing Outcomes, 2022 Glasgow City Region HNDA, Good Mental Health for All, Keys to Life, Age, Home and Community –The Next Phase, Scottish Strategy for Autism, Race Equality Action Plan, Site Standards -Scottish Government guidance on minimum sites standards and site tenants' core rights and responsibilities, Scottish Social Housing Charter, Improving the lives of Gypsy/Travellers 2019-21, Foundations for well-being: Reconnecting Public Health and Housing, Invercived HSCP Strategic Plan 2019-24, Invercived Housing Contribution Statement 2019-24

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target/ End Point	Action Lead/Co- ordinator
3.1	Build on the existing success from the RCH 'Wellbeing at Home' developments and consider the feasibility of extending this model further.	Existing RCH Wellbeing at Home tenancies Baseline – how many do we have at the moment.	Increase in 'Wellbeing at Home' tenancies	<ul> <li>Continue to monitor and evaluate the wellbeing at home model including customers' experience at RCH development in Port Glasgow</li> <li>Undertake feasibility study on extending the Wellbeing at Home service identifying the impacts, development and operational requirements, timelines and cost implications.</li> <li>Review funding and commissioning options across RSLs and HSCP</li> </ul>	2025	RCH/ RSLs/ HSCP
3.2	Review and update wheelchair accessible housing policy across all tenures.	HNDA3 Housing Estimates, LDP, SHIP, HSCP Strategic Needs Assessment	New wheelchair accessible Housing target achieved per tenure	<ul> <li>Review wheelchair accessible housing evidence bases and local/ national policies.</li> <li>Review design guides for accessible and wheelchair housing aligned to changes in the Housing for Varying Needs and Building Standards.</li> <li>Review existing wheelchair accessible housing targets across all tenures and success of the policy.</li> </ul>	2028	Housing Strategy/ HSCP/ Planning Policy

				<ul> <li>Undertake new data analysis of wheelchair accessible housing need and project estimations of housing need in Inverclyde.</li> <li>Determine new cross-tenure wheelchair accessible housing targets.</li> <li>Work in partnership with developers across all tenures to identify opportunities for wheelchair and accessible housing development for the duration of the LHS.</li> </ul>		
3.3	Improve our understanding of the housing and related support needs of ethnic minority groups and others who experience disadvantage and inequality, including asylum seekers and refugees	Existing knowledge base Number of Households receiving housing and related support service by category	Improved knowledge base/support need profile for ethnic minority groups, asylum seekers and refugees	<ul> <li>Commission research to establish baseline understanding of housing and related support needs of minority client groups.</li> <li>Engage with stakeholders and service users to understand client group requirements.</li> <li>Review existing advice and information provided.</li> <li>Provide communication materials in accessible formats to raise public and staff awareness of housing and support services.</li> <li>Develop process to record number of ethnic minority households accessing information and advice.</li> <li>Deliver staff equalities training and development.</li> <li>Review housing options materials and service access points to improve access to ethnic minority groups.</li> </ul>	2026	Service Manager Strategy & Support Services/ Housing Strategy
3.4	Investigate opportunities for dementia	HSCP Strategic Needs Assessment	Research completed and dementia	Carry out research to identify     opportunities for dementia friendly	2027	Housing Strategy

	friendly design features in retrofitting existing stock and in the specification of new build		friendly housing design specification in place. No of units with dementia friendly design features	<ul> <li>housing in existing and new stock in Inverclyde.</li> <li>Evaluate findings and develop a action plan to inform RSL investment strategies &amp; SHIP</li> <li>Develop a dementia friendly housing design specification for retrofitting and new build</li> <li>Pilot dementia friendly design specification in retrofit standards</li> </ul>
3.5	Project future investment requirements which arise from an aging population with growing needs for property adaptations and improve evidence for funding adaptations through enhance information sharing	Existing Scheme of Assistance adaptations and spend. Existing Stage 3 HAG adaptations and spend. Scottish Household Survey	Projected increase in Scheme of Assistance adaptations and spend. Projected Stage 3 HAG adaptations and spend.	<ul> <li>Carry out research evaluation of the projected future needs of Inverclyde's aging population and identify future unmet needs.</li> <li>Develop and implement information sharing protocols to evidence the evaluation work.</li> <li>Estimate future investment requirements and report on costed options to meet the needs for future property adaptations.</li> </ul>
3.6	Maximise the use of assistive technology including telecare, telehealth and	Existing assistive technology packages in use	More households using assistive technology to live	<ul> <li>Carry out a review to improve understanding of existing assistive technology in use, its uptake and its effectiveness.</li> <li>2027 HSCP/ RSLs</li> </ul>

	wearable tech to enable people with particular housing needs to live independently and well at home		independently at home	<ul> <li>Evaluate findings and develop recommendations to inform future use of assistive technology.</li> <li>Develop information/knowledge hub to support roll out of assistive technology.</li> <li>Develop and promote advice and information guide for service users and landlords</li> <li>Consider SMART Homes pilot and development of SMART Homes Standard for Inverclyde newbuild</li> <li>Achieve transition from analogue to digital across older persons housing and all adapted housing</li> </ul>		
3.7	Work in partnership with legal services to develop and improve information sharing protocols on pipeline need for specialist housing to ensure early planning and commissioning across housing, health and care partners	Existing joint evidence	Information sharing protocol in place. Joint evidence base developed	<ul> <li>Develop and implement data sharing arrangements and GDPR protocols</li> <li>Analyse requirements across the partners, including information gaps</li> <li>Develop data sharing partnership and processes to assess current and future specialist housing requirements.</li> <li>Develop reporting mechanisms to ensure best use of data insights.</li> <li>Develop shared evidence base</li> </ul>	2024	Housing Strategy/ HSCP/ RSLs/ Legal Services

3.8	Continue to improve housing outcomes across a range of measures for young people, including care leavers and young adults with complex needs	Current housing outcomes for all young people.	Increase in positive housing destinations achieved by looked after young people. Increase in number of tenancies sustained by young people for more than 12 months. Increase in number of young people with complex needs receiving housing support. Improve housing outcomes for all young people.	<ul> <li>Map housing and support needs of young people, including previously looked after children, to identify gaps in insight and baseline needs assessment.</li> <li>Review care pathways for care experienced young people and young adults with complex needs.</li> <li>Develop processes and procedures to plan housing outcomes for young adults based on their housing need.</li> <li>Ensure consistent approach to identifying and planning for housing needs of young adults across Inverclyde.</li> <li>Review Young People's Housing Strategy and develop updated strategy.</li> </ul>	2026	HSCP Childrens Services/ Housing Strategy/ RSLs
3.9	Develop pilots for housing design and innovative housing support models that	Existing housing support models in place	Preferred models agreed. Pilots developed and evaluated	<ul> <li>Identify and prioritise the client groups most in need.</li> <li>Research innovation in housing design and housing support models to define pilot opportunities.</li> <li>Identify and agree preferred models for Inverclyde.</li> </ul>	2028	HSCP

	meet the needs of a range of client groups and carers (e.g. autism, learning disability)			<ul> <li>Pilot and evaluate innovative models for key client group.</li> <li>Evaluate and review findings across planning and commissioning partners and housing developers</li> </ul>		
3.10	Increase tenure choice for older people by encouraging the delivery of intermediate and market housing options.	Number of older peoples' homes completed (all tenures)	Annual increase in provision of older persons housing across all tenures	<ul> <li>Carry out research to understand current and future housing options for older people and investment requirements across tenure.</li> <li>Explore delivery of Intermediate Housing and Shared Ownership opportunities through Affordable Housing Policy</li> <li>Deliver older persons housing through RSL newbuild programmes.</li> <li>Improve access to older person housing through development of proactive housing advice and information.</li> </ul>	2028	Housing Strategy/ Developing RSLs
3.11	Review and update the RSL Acquisition programme and processes for purchasing specialist housing.	Existing acquisition scheme processes	Annual number of properties acquired for use as specialist housing.	<ul> <li>Review of specialist housing acquisition processes.</li> <li>Identification of specialist housing requirements in Inverclyde</li> <li>Update specialist housing processes.</li> </ul>	2024 2024 2024	HSCP/Housing Strategy/RSLs. HSCP/Housing Strategy Housing Strategy

				<ul> <li>Implement targeted programme of property acquisitions in partnership across RSLs</li> </ul>	2028	HSCP/Housing Strategy/RSL partners.
3.12	Review provision of site requirement and services for gypsy/ travellers in Inverclyde.	Existing draft policy and procedural guidelines on the management of unauthorised encampments by Gypsy/Travellers in Inverclyde	Annual number of unauthorised encampments in Inverclyde	<ul> <li>Review existing draft Policy and Procedural Guidelines on the Management of Unauthorised Encampments by Gypsy/Travellers in Inverclyde</li> <li>Review existing data sources in relation to gypsy/ travellers (local, regional and national) to determine housing requirements of this group.</li> <li>Update and finalise draft Policy and Procedural Guidelines on the Management of Unauthorised Encampments by Gypsy/Travellers in Inverclyde.</li> <li>Publish findings of review, including recommendations on future requirements for the Gyspy/ Travellers community in Inverclyde.</li> </ul>	2028	HSCP/Public Protection
3.13	Review armed forces covenant and RSL allocation policies to ensure the housing requirements of the Armed. Forces Community have fully been accounted for	Existing RSL allocation policies.	Update RSL allocation policies to include the housing requirements of the Armed. Forces Community if not already included.	<ul> <li>Review armed forces covenant.</li> <li>Review RSL allocation policies.</li> <li>Update RSL allocation policies accordingly.</li> </ul>	2025	RSLs/Housing Strategy/ HSCP

#### LHS Outcome 4: People in Invercive live in good quality, carbon friendly and energy efficient homes which reduce fuel poverty

Supporting National Priorities, Plans and Targets and links to Local Improvement Plan/Locality Plans and Local Authority Plan Outcome: Local Heat and Energy Efficiency Strategies (LHEES), Sustainable Housing: Fuel Poverty and Climate Change Advice Note, Scottish Government's Energy Efficient Scotland Route Map, Fuel Poverty (Targets, Definition, and Strategy) (Scotland) Act 2019, Climate Action Plan (December 2021), Scottish Housing Quality Standard, Energy Efficiency Standard for Social Housing, Scottish Social Housing Charter

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target/End Point	Action Lead/Co- ordinator
4.1	Explore options for heat networks and delivery models including public ownership / part public ownership to offer affordable heat	Existing affordable heat provision in Inverclyde	Delivery model research outcomes and delivery recommendation s Options appraisal analysis on delivery options	<ul> <li>Identify and agree partners in research steering group.</li> <li>Agree governance and funding arrangements for research and feasibility work.</li> <li>Develop tender brief and commission feasibility study.</li> <li>Deliver research project.</li> <li>Share recommendations with economic development and LOIP partners to enable strategic alignment.</li> <li>Deliver feasibility study including option appraisal on delivery model.</li> <li>Project management and governance arrangements approved across partners.</li> <li>Funding proposals assembled across Inverclyde Council, RSL's, Energy companies, Heat network operators, and private funders.</li> </ul>	2028	LHS Delivery Group 4
4.2	Design and deliver an Inverclyde Local Heat and Energy Efficiency	Current energy improvement projects Number of energy	Inverclyde LHEES developed. Implementation of LHEES Delivery Plan	<ul> <li>Build partnership network to develop LHEES including targeted implementation plan.</li> <li>Develop funding plan across Inverclyde Council, Glasgow City Region partners,</li> </ul>	2024 - Ongoing	Physical Assets, Energy and Climate Change

	Strategy (LHEES)	efficient properties by tenure (EPC B or C) Current funding opportunities	and project completions Increase in number of energy efficient properties by tenure (EPC B or C)	<ul> <li>energy companies, RSLs and private funders.</li> <li>Maximise the use of national funding programmes aligned to priority LHEES proposals.</li> <li>Encourage and support owners and private landlords to accessing funding opportunities that enable participation in LHEES projects.</li> <li>Enhance assistance pathways to improve housing quality and energy efficiency in private sector housing</li> </ul>	
4.3	Work with partners to co- ordinate funding opportunities to target net zero and placemaking approaches	Existing funding opportunities and projects	Identify partners and priority LHEES projects. Agree funding arrangements	<ul> <li>Identify partners and map joint contribution to achieving net zero in Inverclyde.</li> <li>Map out existing funding and identify opportunities and projects.</li> <li>Develop and agree arrangements for coordinating funding for future projects.</li> <li>Agree and implement funding performance criteria</li> </ul>	Physical Assets, Energy and Climate Change
4.4	Collaborate to develop design led solutions to decarbonise homes and then cost and coordinate funding opportunities across RSL partners, Inverclyde Council, the Scottish	Existing information/be st practice prototypes on design led solutions. Existing funding awards from local and national funding programmes	No of homes achieving reduction in carbon emissions	<ul> <li>Identify collaborative research partnerships to test design led solutions to decarbonise homes.</li> <li>Identify costs and map funding opportunities across the housing sector.</li> <li>Develop and implement processes for the co-ordination of funding opportunities.</li> <li>Develop a register of good practice and innovation with learning outcomes.</li> <li>Develop collaborative procurement arrangements.</li> </ul>	RSLs/ Physical Assets, Energy and Climate Change

	Government, finance markets and public sector bodies			•	Integrate approach to procuring and maintaining renewable energy installations		
4.5	Create codesign opportunities with people living in our communities to identify solutions for regenerating and decarbonising homes.	Building and develop pathways through the Community Council systems and the creation of a Peoples Network. Existing health and wellbeing outcomes	Frequency of input and outputs from local communities on regeneration and decarbonising homes. Community empowerment engagement programme deployed. Lived experience evidence assembled. Outcomes monitoring implemented	•	Regeneration and decarbonising homes are discussed through the local community networks. Local people are involved in codesigning and creating effective design solutions. Integrate proposals and design solutions into LHEES delivery plan. Develop health and wellbeing outcomes framework aligned to LHEES delivery plan	2028	Energy & Climate Change, Housing Strategy, Child Poverty
4.6	Enhance and promote referral pathways and target home energy and fuel poverty advice through Home	Number of households in fuel poverty Existing number of households accessing	Reduction in number of households in fuel poverty Promote referral pathway/access route in place.	•	Review, update, and promote current advice and referral pathways for fuel poverty and energy advice with Home Energy Scotland and other relevant partners. Identify households most at risk coordinating information across partners.	2024	Public Health & Housing

	Energy Scotland (HES)	advice and assistance	Households most at risk identified for targeted advice	Promote the enhanced advice pathway to targeted groups.	
4.7	Ensure LHEES is fully integrated into the LOIP, Child Poverty Local Action Plan and Local Employability Development Plan in order to tackle fuel poverty and support training, job creation and investment	Existing housing outcomes within the LOIP, Child Poverty Local Action Plan and Local Employability frameworks	Integration of LHEES with identified plans and strategies completed. LHEES outcome measures within LOIP, Child Poverty Local Action Plan and Local Employability frameworks	<ul> <li>Identify key strategies LHEES should be aligned to and agree governance arrangements.</li> <li>Review LHEES objectives and LOIP, Child Poverty Local Action Plan and Local Employability Strategy for alignment.</li> <li>Update LOIP, Child Poverty Action Plan and economic development strategy to align with LHEES vision.</li> <li>Maximise partnership opportunities to access housing investment and infrastructure funding streams</li> </ul>	Housing Strategy/ Child Poverty
4.8	Undertake integrated asset management reviews across all landlords to coordinate and target investment at regeneration priorities and consider selective demolition proposals to tackle failing low demand housing	Existing asset management proposals to tackle low demand housing	Collaborative asset management review complete Selective demolition and housing renewal proposals in place	<ul> <li>Review existing asset management plans and insights across RSLs.</li> <li>Undertake integrated asset management review of social housing stock across assessing financial, asset, demand and place performance.</li> <li>Review existing low demand information for social housing stock and develop low demand housing strategy.</li> <li>Review existing demolition programme alongside regeneration priorities and identify areas for priority investment eg via small scale rebuild programme.</li> <li>Develop fundable proposals to tackle failing or low demand</li> </ul>	RSLs/ Housing Strategy/ Planning Policy

4.9	Use the outcome of the private sector stock condition survey to target investment, support, and enforcement activity via the Scheme of Assistance	Private Sector Stock condition profile – number of homes in serious disrepair	No of private sector houses supported through Scheme of Assistance.	•	Identify key properties and locations to be targeted via support through the Scheme of Assistance /Affordable Housing Supply programme re acquisition. Integrate private sector stock condition survey into PPA regeneration masterplans and LHEES priority proposals. Maximise partnership opportunities to access housing repair and maintenance funding streams	2025	Public Health and Housing
4.10	Review and update the Inverclyde Scheme of Assistance.	Current Inverclyde Scheme of Assistance.	New Inverclyde Scheme of Assistance produced.	•	Review and update the Scheme of assistance as well as advice pathways for owners living in poor quality housing. Develop a wide range of channels to promote the advice and assistance available to owners to improve housing quality. Assist owners to improve housing quality through advice and assistance and where available financial support should that be feasible and certain key criteria are met.	2026	Public Health & Housing